

## Welcome to Full Circle Pelvic Physio and Clinical Sexology

To make your experience at your first visit as smooth as possible we would like to inform you of the following:

1. **Intake forms:** If you can complete and return the attached form/s before your visit, it will save time on the day of your appointment. These can be either mailed back to Unit 14, 11 Torrens St, Victor Harbor SA or emailed back to [fullcirclepelvicphysiosexology@gmail.com](mailto:fullcirclepelvicphysiosexology@gmail.com) (these are confidential and will not be seen by admin staff)
2. If you have a **referral** from your Dr and/or any other correspondence from people involved in your care in relation to the complaint you are seeking our help with, please bring this along to your first visit i.e., results of any testing. A referral is not required if self-funded or Private health Insurance.
3. If you don't have access to these, call the relevant person/s and provide them with our email (see above) or **fax no. 08 85552340** and they can send them through before your visit.
4. **Fees: (2024)**

Initial Consultation (45 min) Physiotherapy: \$160, (60 min): \$220 (Item code: 500)

Follow up consultation (30 min): Pelvic Floor Physiotherapy: \$110 (Item code: 593), MSK Physiotherapy: \$110 (Item code: 505)

Long (follow up) consultations (45 minutes): \$150 (Item code: 506)

Pre-Op Prostatectomy consultation (60 minutes): \$220 (Item code: 500)

Clinical Sexology session (60 minutes): \$220

**5. Payment Options: (payment is due on the day of consultation)**

Cash/Credit/Debit cards, Private Health Insurance with HICAPS facilities for on the day claiming. Please call your provider for information regarding gap payment that is unique to your plan based on our fees. (see Item Codes above)

Provider for DVA and Enhances Primary Care (EPC)/Medicare Chronic Healthcare Plan. A Drs referral and appropriate paperwork must be provided on or before the visit to utilize this 3<sup>rd</sup> party payment.

DVA will pay for the total cost of the visit. **A gap payment applies to those using a Medicare plan. You are responsible for the remainder of the balance on the day of your appointment.**

**NDIS and Aged Care Packages:** Please make sure you bring or email through all the information regarding billing and notification of approval for payment of services from plan coordinator.

**Please note: A 24-hour cancellation policy and non-attendance fee of 50% cost of the visit will be charged and needs to be paid in full prior to rebooking. Practitioner can override this policy at her discretion.**

**6. Location:**

Victor Harbor Health Hub, Allied Health Hub, Unit 14, 11 Torrens St, Victor Harbor SA 5211

Please feel free to contact us prior to your visit if you have any other questions or concerns: **08 85553766**. More information is available on our website: **[www.fullcirclepelvicphysioandsexology.au](http://www.fullcirclepelvicphysioandsexology.au)**