

Welcome to Full Circle Physiotherapy

To make your experience at your first visit as smooth as possible we would like to inform you of the following:

1. **Intake forms:** If you can complete and return the attached form/s before your visit, it will save time on the day of your appointment. These can be either mailed back to 31a Cadell St Goolwa 5214 or emailed back to fullcirclephysio@gmail.com (these are confidential and will not be seen by admin staff)
2. If you have a **referral** from your Dr and/or any other correspondence from people involved in your care in relation to the complaint you are seeking our help with, please bring this along to your first visit i.e., results of any testing done (x-ray etc), reports from other health care professionals. If you do not have access to these, call the relevant person/s and provide them with our email (see above) or **fax no. 08 85552340** and they can send them through before your visit.
3. **Fees: (2023)**

Initial Consultation (45 min) for General/Pelvic Floor Physiotherapy: \$150

Long (follow up) consultations: \$150

Pre-Op Prostatectomy consultation (60 minutes): \$210

Follow up consultation (30 min):

General/Musculoskeletal Physiotherapy: \$100

Pelvic Floor Physiotherapy: \$110

4. **Payment Options: (payment is due on the day of consultation)**

Cash/Credit/Debit cards

Private Health Insurance with HICAPS facilities for on the day claiming. Please call your provider for information regarding gap payment that is unique to your plan based on our fees.

Provider for DVA and Enhances Primary Care (EPC)/Medicare Chronic Healthcare Plan. A Drs referral and appropriate paperwork must be provided on or before the visit to utilize this 3rd party payment.

DVA will pay for the total cost of the visit. **A gap payment applies to those using a Medicare plan. Medicare rebates \$56 per visit. You are responsible for the remainder of the balance on the day of your appointment.**

NDIS and Aged Care Packages: Please make sure you bring or email through all the information regarding billing and notification of approval for payment of services from plan coordinator.

Please note: A 24-hour cancellation policy and non-attendance fee of the full cost of the visit will be charged and needs to be paid in full prior to rebooking.

5. Locations:

Goolwa: 31a Cadell St (opposite Caltex) Goolwa SA 5214, parking in front of or side of the building. A shared reception/lobby which is not always attended. Please take a seat and Ann will come and greet you close to your appt time.

Victor Harbor: 76 Ocean St (rooms within Complete Physio), Victor Harbor SA 5211. Parking behind the building or on surrounding streets. Opposite Drakes Supermarket at top of Ocean St (behind sculpture and shares building with Betta Quality Curtains and Blinds)

Please feel free to contact us prior to your visit if you have any other questions or concerns: **08 85553766**. More information is available on our website: **www.fullcirclephysiotherapy.com.au**